



Covid-Secure:

A guide to safe coach and bus travel

8th June 2020

Introduction

The coronavirus has affected the way many people think about travelling, whether by bus, coach train or private vehicle. This guide has been produced so that our customers may feel reassured that we have taken relevant guidance and acted accordingly. This includes protocols that comply with **World Health Organisation** and **Public Health England** guidelines.

We appreciate that you may have your own concerns about travelling by coach or bus. We are absolutely committed to proactively limiting the spread of the disease on our vehicles.

The following actions have been taken:

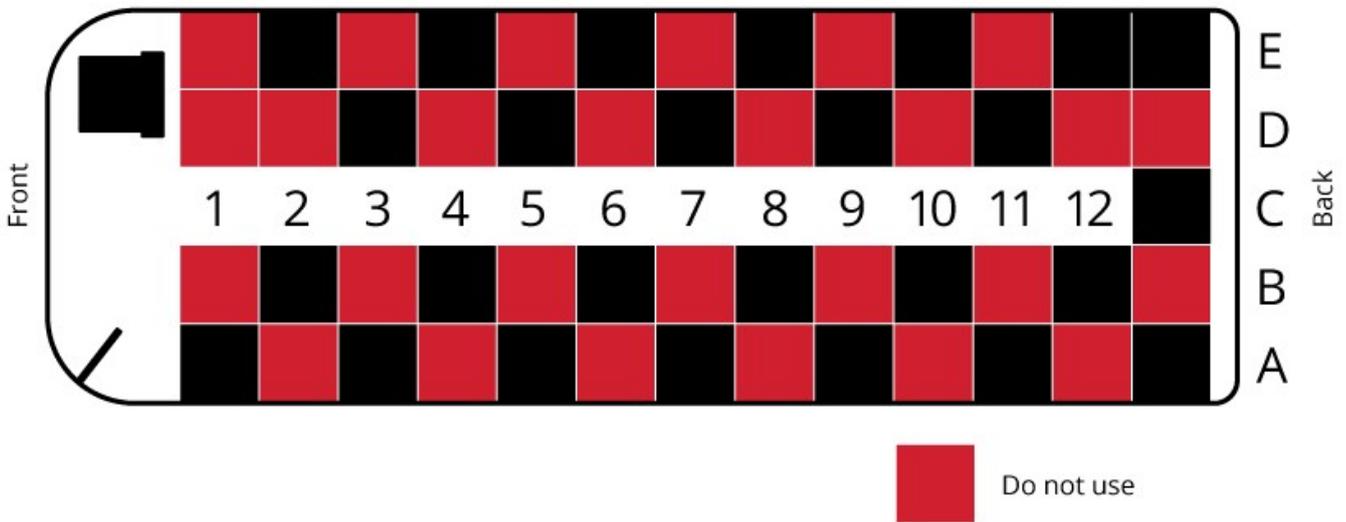
- A thorough **risk assessment** has been carried out.
- Introduction of a **disinfectant fogging machine** for vehicle sanitisation.
- Notices on vehicles to encourage **social distancing**.
- Seats immediately behind the driver are sectioned off to **protect staff**, except where a screen is fitted.
- **Hand sanitiser** made available on vehicles.
- Revised **cleaning procedures** including regular disinfection of touch points.
- Coaches are fitted with forward-facing **high-backed seats** that act as a physical barrier between rows of passengers.
- Customers are advised to maintain a minimum 1m distance while waiting, boarding, travelling and alighting from our vehicles.
- Staff have been issued with **PPE** for their own protection.
- Customers are required by law to wear **face coverings** and must supply their own. However, face coverings will be provided on all **Chalkwell DayBreaks** and on **coach hire** if requested by the organiser.
- Buses have been fitted with **contactless ticket machines** to minimise cash handling.

Reduced Vehicle Capacities

Following our risk assessment, the recommended vehicle capacities are shown below:

Coach		Local Bus	
Normal seating capacity	Revised seated capacity	Normal seating capacity	Revised seated capacity
16	7	22	11
33	15	27	13
49 with toilet	24	33	15
53	26	39	19
59	28	67	33
70	26	70	35

Example seating plan based on 53 seater coach



This seating guide is for illustrative purposes. **Customers who live in the same household may share a double seat.**

Customers who travel with **Chalkwell** can feel assured that we have taken all necessary steps, and we thank you for your continued support and cooperation.

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